

BARBARA L. CRUSE

1129 Cabell Drive | Bowling Green, KY 42104 | (270) 213-9395 | barbara.cruse62@gmail.com

EDUCATION

Daymar College: Bowling Green, KY | Associate of Science, Medical Assistant, Sept. 2013

CERTIFICATIONS

American Medical Technologist

- Registered Medical Assistant
Identification number 2621061
Certification thru 01/01/2023

KY Department for Public Health

- Certified Community Health Worker
December 2019-December 2021
KCCHW number 11912006

American Heart Association

- Basic Life Support-Current

CAREER RELATED-SKILLS; developed thru work experiences in healthcare settings

- Exceptional Motivational Interviewing
- Self-motivated
- Proficient with charting, EMR and written charts
- Video Conferencing
- Excellent Interpersonal Work Ethic
- Concern for Accuracy
- Senior Care
- Patient Care
- Vital Signs
- Laboratory Experience
- Caregiving
- Experience Administering Injections
- Phlebotomy
- Social Work
- Competent in Community Health Worker case management skills thru follow up per Diabetes Paraprofessional with diabetes self-management training DSMT)
- Flexible/Adaptability, team worker who is able to adapt in changing situations
- Excellent people skills/ communication skills with focus on customer service
- Ability to multi task/work under pressure
- Leadership
- Time management
- Welcome new tasks

WORK EXPERIENCE

Barren River District Health Department: Bowling Green, KY | Community Health Worker II

March 17, 2014 to July 07, 2023

- Conducted home visitations for three separate programs (concurrent): chronic disease management program and two type's hypertension programs.
- Telephonic case management for above-mentioned programs. Proficient in documentation for both in person and telephonic visits via EMR and/or paper charts.
- Health coaching, motivational interviewing and reinforcement of care plans.
- Responsible for communicating with providers on patients' behalf: advocacy, scheduling visits, medication issues, medication affordability, and providing social/emotional support, etc.
- Served in role to connect patients with community resources, in order to help them reach their self-management goals.
- Maintaining community resource guide for the Barren River District surrounding counties.
- Advocated for the profession of Community Health Worker (CHW) through active membership in KY Association of Community Health Workers (KYACHW), serving on board as Co-Chair for Nominating Committee.
- Mediator for Alzheimer's patients with communication with patients via video conferencing.
- Patient liaison and case management for people with, or at risk for, colon cancer; performed and read FIT tests.
- Responsible for registration of various programs, including diabetes classes and the above mentioned programs.
- Support role for Diabetes Population Health Specialist: helped with providers and community outreach, assisted with community coalition meetings and events, and facilitated community health assessments.
- From March 2020 to August 2020 worked with COVID-19 response team at BRDHD, leading a team of 15 staff members in monitoring of COVID-19 cases and contacts.
- August 2020 thru May 2021 COVID-19 Vaccine Clinics within the BRDHD organization and other local hospitals.
- Advocacy for unserved and vulnerable populations.
- Excellent interpersonal skills.
- Exceptional communication with people from all walks of life.
- Tremendous work ethic and concern for accuracy.

Chandler Park Assisted Living: Bowling Green, KY

Resident Assistant/Caregiver, Jan 2013 to March 2014

- Provided resident personal care: showers in AM/PM, assisted in dressing for bed and in AM before breakfast, etc.
- Reinforcing medications taken at designated times.
- Assisting residents into the meeting halls and cafeteria. Assisted in serving meals to residents.
- Hourly PM monitoring of hallways and residents rooms, assuring safety, etc.

- Assisted residents back into bed if fallen and with assistance in bandaging if needed and /or calling appropriate medical team/911.
- Light housekeeping.
- Interaction with residents: Read to residents, listened to music and sang, walked and enjoyed pleasant conversation.

REFERENCES

Cara Castleberry, BS, LRN, BSN, LDE

1780 Upper Iron Bridge Rd. | Oakland, KY, 42159 | (270) 519-5005 | caramartin@me.com

Diane Sprowl, MEd, RDN, LD

704 Wintergreen Ct | Bowling Green, KY 42104 | (270) 779-4862 | diane.sprowl@gmail.com

Tammy Curtis | Resident Service Director at Chandler Memory Care

Bowling Green, KY 42104 | (270) 392-8525 | tcurtis@chandlermemory.com

Brandy Brewster, SRNA

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