



LEXINGTON-FAYETTE COUNTY HEALTH DEPARTMENT • HELPING LEXINGTON BE WELL • THIS IS PUBLIC HEALTH

Job Opportunities 3/22/2019

LFCHD offers excellent competitive benefits package, good work-life balance due to rare evenings/weekend or on-call requirements, tuition reimbursement program, and referral bonus award.

CLICK HERE for Mission, Vision, and Values: www.lexingtonhealthdepartment.org/about-us/

CLICK HERE for Benefits: <http://lexingtonhealthdepartment.org/wp-content/uploads/2018/01/Employee-Benefits-Summary-2018.pdf>

SCROLL DOWN FOR INDIVIDUAL JOB DETAILS AND VISIT THE LFCHD WEBSITE

Job Title/Job #:	IT SUPPORT TECHNICIAN Full time 40.0 hours per week (Job 2828) <ul style="list-style-type: none"> Under minimal supervision performs preventive maintenance tasks, troubleshoots computer systems and peripheral equipment problems and provides end-user technical support throughout the company.
Department:	IT
Status/Pay:	Salary Grade 5, \$17.23 per hour
Reports To:	IT Manager
Summary Description:	<ul style="list-style-type: none"> Provides helpdesk support over the telephone to end-users by performing extensive troubleshooting relating to personal computer hardware, software or the network environments. Repairs computers, computer peripherals and software when problems cannot be resolved over the telephone and via remote connection. Upgrades computer equipment including the installation of operating systems and security patches, memory, hard drives and other hardware components. Tracks and monitors reported problems using a problem reporting system to insure a timely resolution. Installs new computer equipment, including system configuration, installation of operating systems and configuration of network connections. Maintains computer inventory. Provides telephone and multi-function device support. Supports and maintains user account information including rights, security and systems groups. Provides training to staff relating to the hardware and software installed at the health department.
Summary Requirements:	High school diploma plus two years of experience. An Associate's degree in Computer Science may also substitute for 1 year of experience. CompTIA A+ or CompTIA Net+ Certification may substitute for 1 year of experience. A valid driver's license and a criminal background check are required. Acceptable experience is: personal computer support and troubleshooting experience including extensive experience with Windows 10. Of this experience, six months must have been spent in a help-desk environment. Experience with Microsoft Office products, Word, Excel, PowerPoint, Access and Outlook on Windows platforms.

LFCHD is an Equal Opportunity Employer. We offer a competitive benefits package to full-time and part-time eligible employees that includes medical, dental, life, disability, tuition reimbursement, paid vacation, paid sick, 11 paid holidays per year, participation in Kentucky Retirement Systems pension plan and Deferred Compensation plans (401K/457/IRA). To apply for open positions, please visit our website and select *Job Search*. Website link: www.lexingtonhealthdepartment.org. Applications are accepted for 30 days unless otherwise noted.

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